



Tesla EDR Computer Requirements

To access data from a Tesla EDR you will need the following hardware:

- A Windows computer (other operating systems are not supported)
- A PCAN-USB, which is a USB-to-CAN adapter manufactured by Peak System and available at: www.crashdatagroup.com
- The appropriate Tesla cable, available at: www.crashdatagroup.com

You will also need the following software:

- Device drivers for the PCAN-USB, available at:
www.peak-system.com/quick/DrvSetup
- The Tesla EDR Retrieval Program, available at: <https://edr.tesla.com/download>

Software Installation

After downloading the Tesla EDR Retrieval Program, click on the executable file to launch the software installation wizard. After reading and agreeing to the license agreement you will be able to install the program and choose whether or not to create a desktop shortcut. The software is entirely free and does not require activation. However, it is recommended that you periodically check <https://edr.tesla.com> for retrieval software updates.

Report Service

Tesla provides a free online service at <https://edr.tesla.com> where users can generate reports from retrieved EDR data files. After creating a MyTesla account, the user may upload EDR data files from their computer and generate reports in a PDF format. These reports contain important information regarding data polarity, application limitations, and other data limitations that should be reviewed carefully by the user in the context of the facts of a given event.